

CO-LOCATION ADD-ON SERVICES

NASDAQ OMX Nordic provides a number of add-on services to facilitate your business in the co-location area

REMOTE HANDS SERVICE

NASDAQ OMX Nordic will provide Remote Hands Service for a variety of on-site technical support functions such as:

- > Configurations of hardware components
- > Swapping hardware components with customer-supplied spares or upgrades;
- > Troubleshooting heat related issues as instructed by the Customer;
- > Diagnosis and repairs as instructed by the Customer;
- > Power cycling of equipment.

CAGES

NASDAQ OMX Nordic offers a dedicated steel-mesh cage in the Co-location Service Area based on your space and power needs that gives you an additional layer of protection.

Installation costs and a monthly recurring fee will be provided on request depending on your specific requirement.

CO-LOCATION MANAGED HOSTING

With the Co-location Managed Hosting Service, NASDAQ OMX manages and operates the customer's Co-location servers and network equipments up to and including operating systems. The service includes surveillance as well as backup of application and non-application data. The service levels, scope, terms and conditions and other engagements are specified in a separate Managed Hosting agreement.

Some limitations apply.

More Information

Commercial contacts: Your Key Account Manager.

Technical contacts: <http://nordic.nasdaqomxtrader.com/trading/equities/CoLocationServices/>

SPECIAL SIZE CABINETS

On request NASDAQ OMX Nordic can accommodate 800' or 900' wide cabinets.

Installation costs and a monthly recurring fee will be provided on request depending on your specific requirement.

STORAGE FACILITY

NASDAQ OMX offers cold storage facility in the Data Centre to the Co-location customers. The storage space is equipped with feature such as: smoke detection units, fire suppression systems and tightly controlled access.

A monthly recurring fee will be provided on request depending on your specific requirement.

ADDITIONAL POWER BLOCKS

The standard power usage per cabinet is 1,5kW for full cabinets and 750kW for half cabinets.

The additional power block allows the customer to use up to 6 kW for full cabinets and 1,5 kW for half cabinets.

CROSS CONNECTS

Cross connect, Internal Ethernet connections to customer equipment placed outside or within the Co-location Service Area, can be provided as a single or redundant connection with an RJ-45 demarcation inside the customer cabinet.